

# PATIENT AND EMPLOYEE SHUTTLE SERVICES



*“It was pouring rain on a Friday evening. Your driver, Stephanie, asked each of us where our car was located. She then drove up and down each row and stopped at each rider’s car so we wouldn’t get soaked. She was a very caring young lady.”*

**>** Long distances among lots, campuses, and buildings—and a growing need to increase parking capacity—make shuttle services a critical element of any facilities-operations plan.

Unfortunately, the staffing, purchasing, and marketing issues associated with operating an effective shuttle service are complex. How many buses will you need? How much insurance coverage should you carry? What are the anticipated maintenance costs? Will your drivers need CDLs? What if a bus breaks down? These are just a few of the issues you need to address—and that can cripple service over the long-term if not answered properly.



Curbside has the answers. We staff, purchase, and maintain the shuttle buses, and properly market a new or existing service for a flat management fee or through an all-inclusive hourly rate (not including fuel). We can also help gain employee buy-in for staff-only shuttles by providing amenities such as in-bus video screens, wireless Internet access, or coffee service.

## OUR ALL-INCLUSIVE HOURLY RATES INCLUDE:

SHUTTLE BUS PURCHASE/LEASE  
SHUTTLE BUS MAINTENANCE  
PERMITS & REGISTRATION  
TRAINING  
PAYROLL  
CORPORATE MANAGEMENT  
INSURANCE/CLAIMS  
UNIFORMS  
TICKETS  
DRIVER BACKGROUND CHECKS  
PHONES  
BENEFITS

